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# An Open Letter to the Library Community >>>

At ACS Publications, our goal is to provide the most authoritative and indispensable peer-reviewed research and chemistry related information through our portfolio of 41 journals and other publications. We recognize this is only possible through a committed partnership with you, our library customers, and the research communities you support.

We value this partnership and we apologize for our recent failure to make clear the importance we place on our dialogue with libraries and scholarly communications departments. We aim to do better, and are grateful for the ongoing close consultation and collaboration we have with libraries and consortia worldwide in helping shape our subscription and publishing options as we move from the print past to the digital present.

As a result of this collaboration, more scientists have access to more ACS journals through more libraries than at any time during ACS's 136-year history. This year, the ACS Web Editions platform will host more than 1,000,000 original articles and will successfully fulfill over 80 million article requests from the global scientific community. We thank you for working with us to make such broad and immediate information access a reality, particularly in light of the economic stress faced by so many libraries today.

We realize that no pricing model is ever perfect – and that in this difficult economic era, we have heard your concerns about ensuring future access to the essential and highly cited research found in ACS Publications. Publishers and libraries have a shared stake in sustainability: ACS is committed to working with you to refine and improve our approach and welcomes an ongoing dialogue with you about library and research trends, publishing best practices, and shared economic concerns.

Over the next 6 months, we will expand our consultations with the library community to ensure we have the features, access options, and publishing models that meet your expectations and the needs of the communities you serve. In the meantime, please do not hesitate to call your ACS Publications representative with any questions, or contact me directly at [brandon.nordin@acs.org](mailto:brandon.nordin@acs.org) to share your concerns and suggestions. More information on 2013 renewal options is also available at the Librarian Resource Center at [pubs.acs.org](http://pubs.acs.org).

**Thank you for your partnership and for your support  
of ACS Publications and the American Chemical Society.**

**Brandon A. Nordin**

Vice President, Sales & Marketing  
ACS Publications  
[brandon.nordin@acs.org](mailto:brandon.nordin@acs.org)